How to use Lookup in Field Service Mobile (FSL) flow

Unfortunately, lookups or Lightning Components (Dependent picklist or Lookup) are not yet supported in Salesforce field service Mobile flow’s screen component.

**Alternative –** Radio Button + Record Choice Set

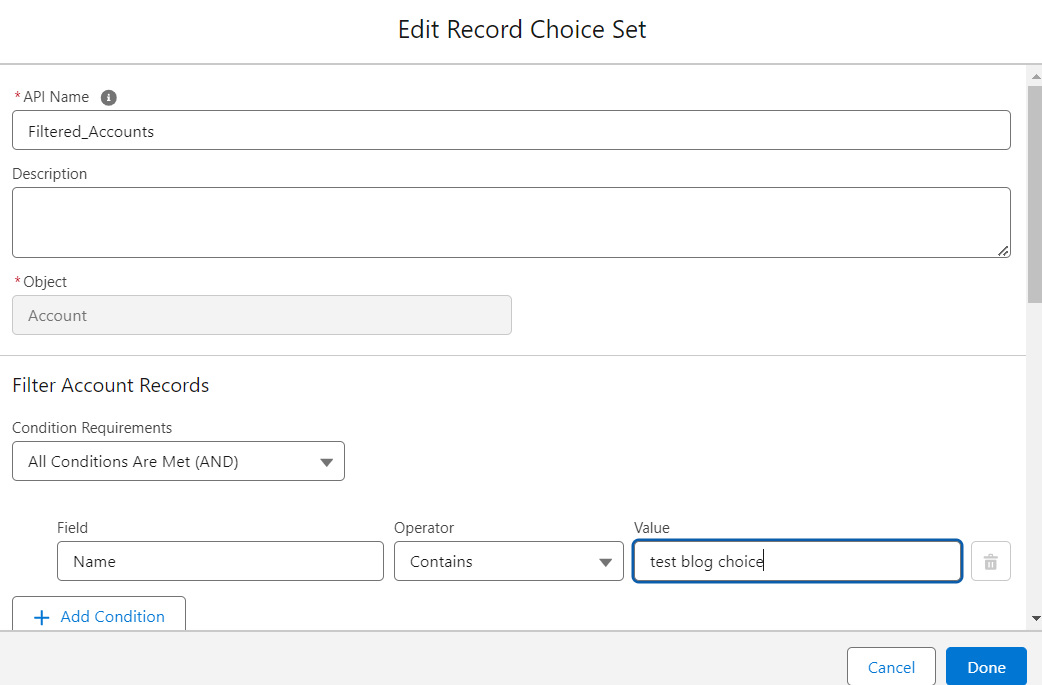
However, there is an alternative which can be utilized to gain same level of functionality needed by lookups…and here is how:

**“By Using Record Choice Set”**

**Let us understand with an example:**

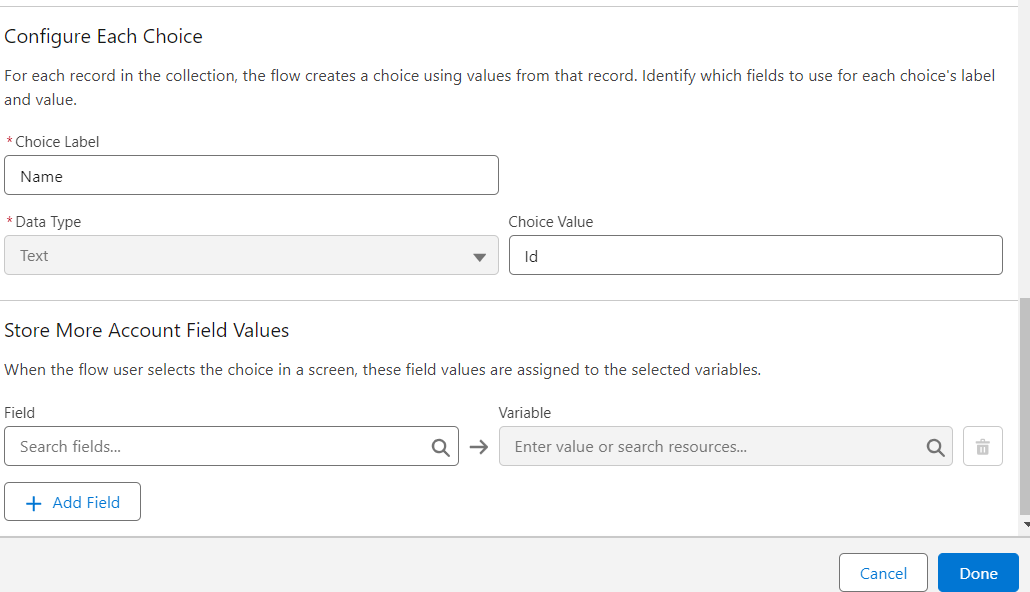
Let’s say we need to list of filtered Accounts (Where Name Contains Test) for Contact on flow Screen component and we are going to follow these steps to achieve that:

First, create a New Record Choice Set where Object selected as Account and filter criteria as per requirements.



In the next step, Configure the Record Choice Set by selecting the Choice label as Name and Choice Value as Id.

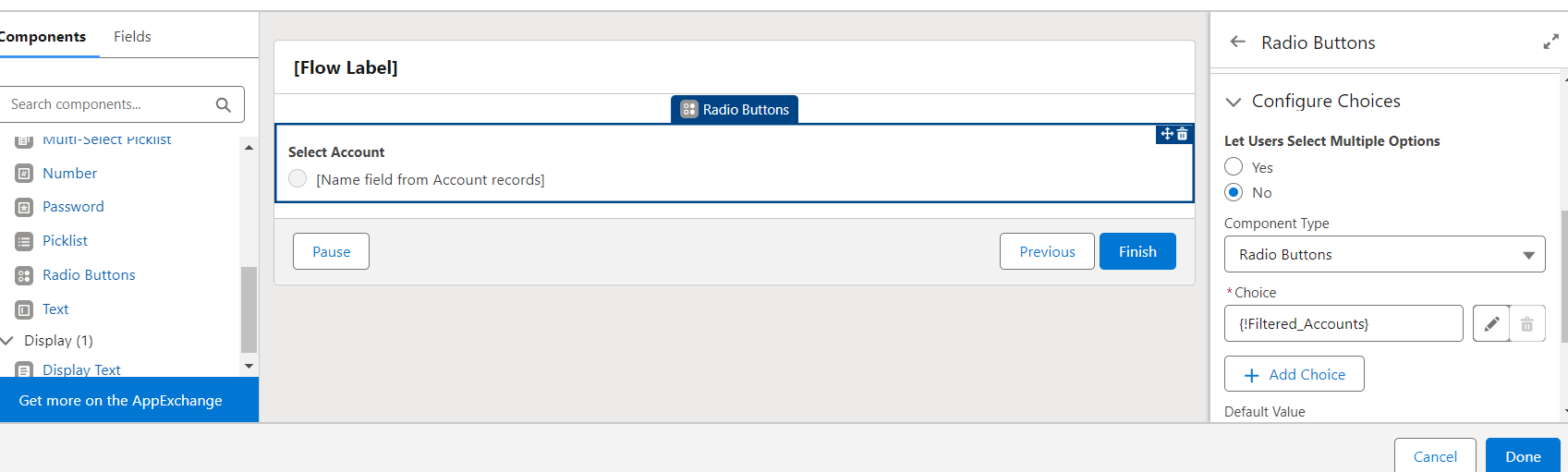
**Note:** Label will be visible at the time of selection to the user and Choice value i.e. Id (in this case) will provide the record id of the selected choice.



Next, Create a Screen 🡪 Select Radio Button from the list of Components.

**Some points to consider (Components):**

1. **Lookup component will not be available for Field Service Mobile flow.**
2. **Selection of Radio button instead of picklist will provide the filtered list of records in mobile app as well as in flow Debug.**
3. **Picklist will not provide the filtered record in mobile flow, but, it will show the filtered records in flow Debug mode. (which is why we are using Radio Button instead of picklist).**



Provide a Label 🡪 API Name to the component.

Add the Record Choice Set to the Radio button choice.

Voilà – Lookup Alternative is ready for FSL Mobile flow.